



Baltimore City Continuum of Care Providers Meeting

September 17, 2015

Agenda



- I. Guest Presenters
 - I. Behavioral Health Systems Baltimore
 - II. National Federation of the Blind, Maryland
- II. Provider Announcements
- III. Journey Home Initiatives
- IV. Coordinated Access
- V. Housing Authority
- VI. Partner Agency Q&A –Department of Social Services

Guest Presenters



Behavioral Health Systems Baltimore

National Federation of the Blind, Maryland

PROVIDER ANNOUNCEMENTS



THE JOURNEY
HOME

INITIATIVES

Veteran Challenge

□ **Achievements So Far:**

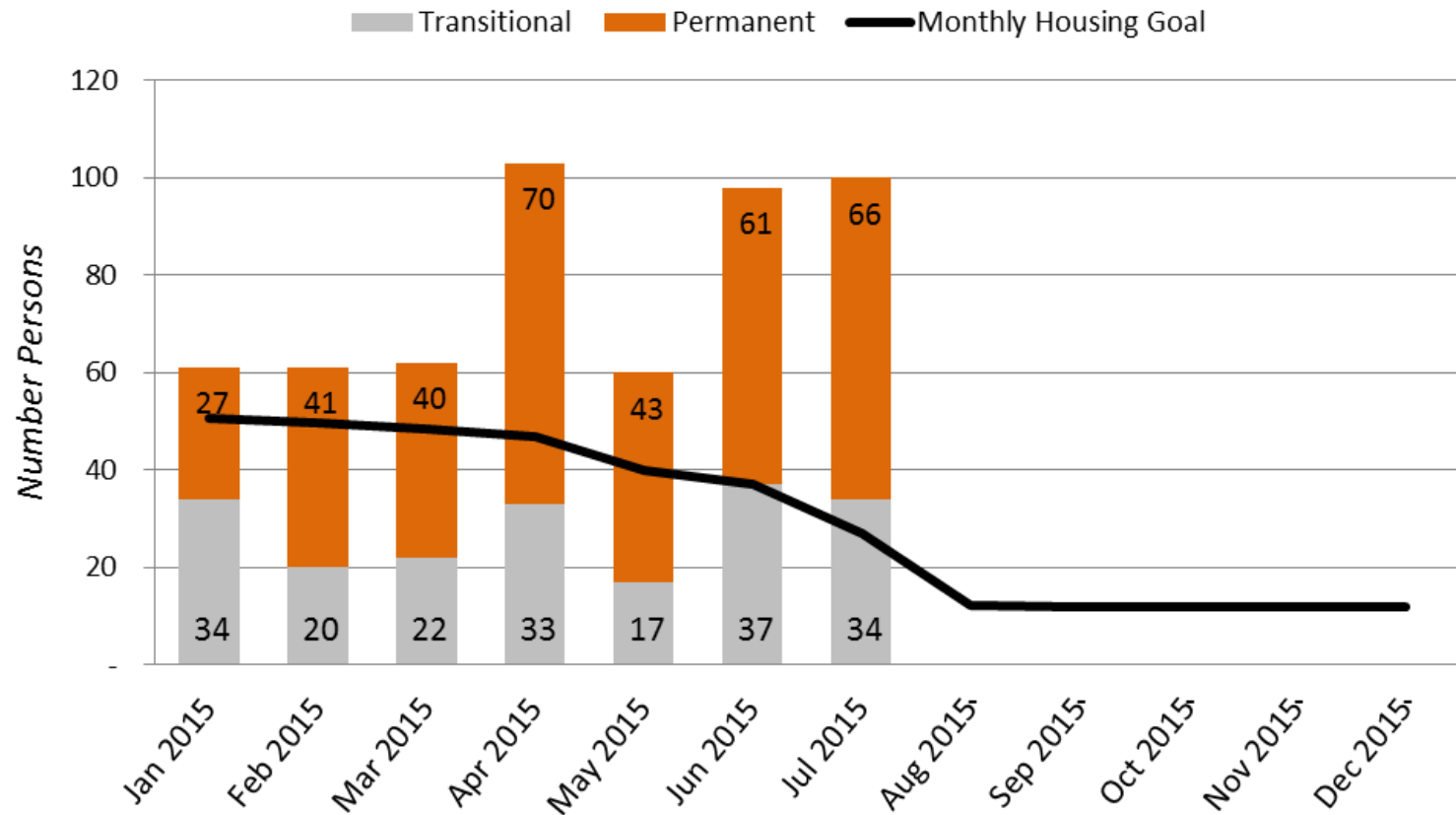
- VA approved to enter data into HMIS, working on implementation plan
- Master list of veterans experiencing homelessness & biweekly case conferencing
- Approximately 90% to our housing goal for the year!

□ **Next Steps:**

- VA and Journey Home working with Federal agencies to assess progress and make final push to meet criteria of Challenge
- Identifying permanent housing plans and resources for every veteran in transitional/GPD housing
- Evaluating and implementing housing placement practices that will lower barriers to transitional housing, reduce length of homelessness, and move veterans into permanent housing faster

Veteran Challenge – Jan-July Outcomes

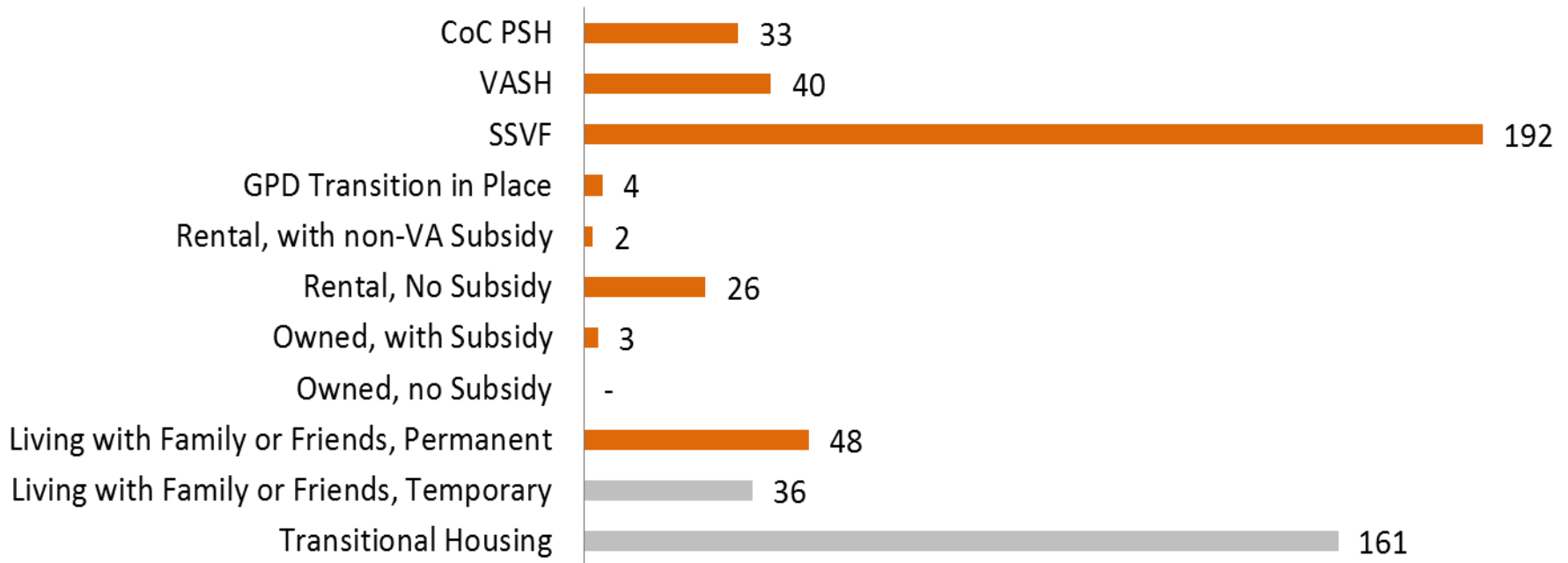
Monthly Veteran Housing Placements



Veteran Challenge – Jan-July Outcomes

Overall Veteran Housing Placements

(January to Present)



Veteran Challenge – Gov't Partners



**COMMUNITY
SOLUTIONS**

Veteran Challenge – Local Partners



Veteran Challenge – Help Us Out!

Are you working with a veteran that is unsheltered or staying at a privately-funded shelter?

Email danielle.meister@baltimorecity.gov with the following information (if available):

- ☐ Veteran's first and last name
- ☐ Typical sleeping/encounter location
- ☐ Identifying information: Birthdate, SSN, etc
- ☐ Any contact info for the veteran (phone, email)
- ☐ Other helpful details



Youth REACH MD (Reach out, Engage, Assist, & Count to end Homelessness) is an effort to obtain accurate, detailed information on the number, characteristics, and needs of unaccompanied homeless youth in Maryland. The project was established in 2014 by the Maryland General Assembly and will consist of two annual counts in 2015 and 2016.

HMIS Data





- **We need provider help!**
 - ▣ Conduct 10-minute surveys with youth under 25 at your program during the week of the count—you can do a paper survey with them or **online!**
 - ▣ Advertise the magnet events to youth in your program—lots of giveaways and free meals
 - ▣ Volunteer to be a team leader for a street count shift!

- **Email going out tomorrow to CoC listserv with more survey details, magnet event flyers, instructions to sign up and get materials, and webinar training information**

Data Unit

- **Upcoming HMIS User group meeting**
 - For HMIS Reps, Power Users, and other interested users
 - Tuesday 9/22, 9-11am @ Helping Up Mission
 - If HMIS Rep or Power User(s) cannot attend, HMIS organizations should send another representative

- **HMIS questions about Length of time on street, shelter, and safe haven are changing effective 10/1/15**
 - HMIS Leads will be provided details and training
 - Please take a copy of HMIS User Data Quality Notice from 9/8/15 for details

Coordinated Access



September 2015 Update

Coordinated Access is a citywide assessment and referral process to assist individuals and families experiencing homelessness access appropriate housing and support services.

- Required by HUD
- Simplifies process for client by enabling them to apply for many programs with one application.
- Ensures that scarce housing resources are prioritized in the most fair and equitable way possible.
- Produces more complete system-level data on the need for more housing resources.

Coordinated Access



September 2015 Update

Implementation

- Overseen by the Coordinated Access workgroup.
- The workgroup reports to the Continuum of Care and Journey Home Board.
- The workgroup implements changes in 100-Day work phases.

Coordinated Access

Phase 4 Workgroup Members

- Achike Oranye, People Encouraging People
- Amy Kleine, Weinberg Foundation
- Andrew Timleck, AIRS
- Brandi Nieland, 2-1-1 Maryland
- Caroline Coffill, St. Vincent de Paul
- Carolyn Johnson, HPRP
- Colleen Velez, CSH
- Danielle Meister, MOHS-HSP
- David Smith, GEDCO
- Dudley Greer, HCAM
- Gabby Knighton, MOHS-HSP
- Irvin Moore, BHSB

- Jackie Adams, VAMHCS
- Janice Miller, House of Ruth
- Jaquetta Henson, Mercy Supportive Housing
- Katie League, HCH
- Lametra Pendergrass, Mercy Supportive Housing
- Leroy Fowlkes, Mercy Supportive Housing
- Lin Romano, GEDCO
- Meaghan Messner, Community Solutions
- Sandra Eaddy, Mercy Supportive Housing
- Sara Hoffman, Bon Secours
- Vidia Dhanraj, MOHS-HSP

Coordinated Access



September 2015 Update

Transition Phase

- In August 2015, at the same time that housing availability became limited (reduced by approx 80%), the Google-based platform supporting eligibility determination reached the maximum level of client data it could support.
- Clients with a match form submitted prior to August 2015 can be matched within the system.
- Workgroup is developing a new platform within the HMIS system, expected to be implemented in mid-2016.
- Workgroup has developed an interim match process to ensure there would be no delay in matching clients to new housing openings.

Coordinated Access

Year One Report: July 2014 – July 2015

Current Data Snapshot

Coordinated Access System Dashboard	
Total Clients Remaining to be Matched Within System (Assessed prior to August 2015)	65
Chronically Homeless Clients Remaining to be Matched	20
Total Clients Currently Matched to PSH (includes Matches Pending, Matches Accepted, and Housed)	417
Total Reported Housed	119

HOUSING AUTHORITY UPDATES

PROJECT HOMELESS CONNECT

DEPARTMENT OF SOCIAL SERVICES Q & A

NEXT CONTINUUM OF CARE PROVIDER MEETING

November 19, 2015 – 2pm-4pm

Pleasant View Gardens
201 N. Aisquith Street
Baltimore, MD 21201